



Supplier Grievance Policy

Suppliers are encouraged to report any perceived violation of Broadlane's Ethics and Compliance Program.

If any Supplier has any grievance including access to contracting opportunities with Broadlane, it should provide a detailed description in writing that states the facts and circumstances with sufficient specificity to enable Broadlane to respond promptly. All Supplier grievances should be sent by email to Broadlane's Compliance Officer, at compliance@broadlane.com.

If a Supplier wishes to remain anonymous, the Supplier can also use Broadlane's Ethics Action Line at 866.45.ETHIC or 866.453.8442 to report any perceived violation of Broadlane's Ethics and Compliance Program or other grievances. A special pin number will be provided to the Supplier to anonymously check the status of its inquiry. The Supplier also can use this pin number to provide additional information about its inquiry.

In either of the above situations, the Supplier would provide the unique pin number to the Ethics Action Line respondent who in turn would provide any applicable update and remain anonymous.

Upon receipt of any grievance submitted by email, Broadlane will respond immediately by email to acknowledge receipt of the grievance and provide the Supplier with a response timeframe. Broadlane's Compliance Officer is responsible for keeping a log that will track and document all grievances and potential violations of Broadlane's Ethics and Compliance Program. The Compliance Officer will work with appropriate Broadlane staff in reviewing any grievance. Depending upon the nature of the report or issues that may arise from the review, the Compliance Officer may refer the matter directly to the Governance and Ethics Committee of Broadlane's Board of Directors for further action. In general, Broadlane will respond within thirty calendar days of Broadlane's receipt of the Supplier's grievance email stating the outcome of the review and final decision.

If you have additional questions about this policy, the Compliance Officer can be contacted (toll-free) at 866.276.2356.

For more information about Broadlane's Ethics and Compliance Program, please visit <http://www.broadlane.com/ourcompany/ethicsandcompliance/ethicsandcompliance.html>